



# Updating Your Password



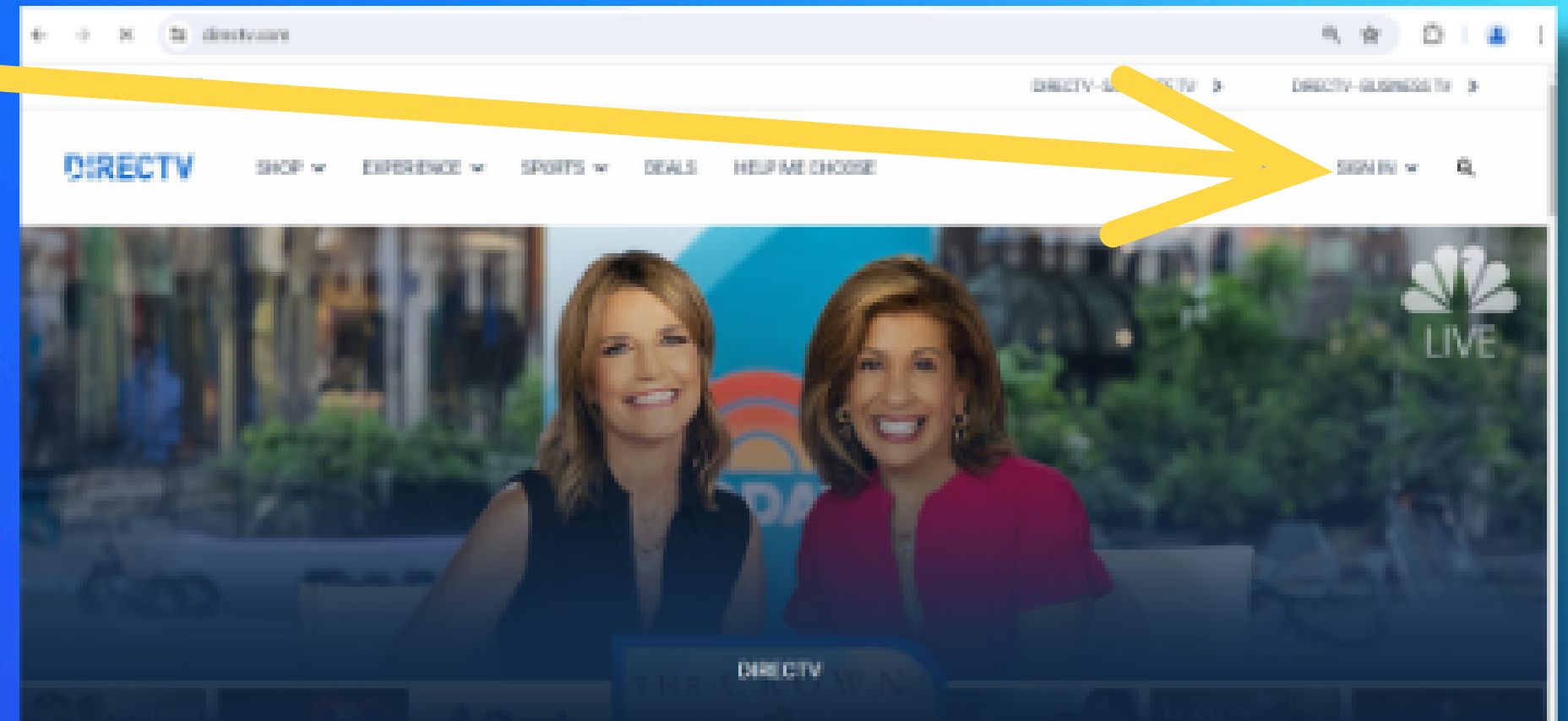
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## Step One:

Go to [directv.com](https://directv.com) and click on 'Sign In'.

Enter your username.

\*Username is the email entered when the account was first activated.



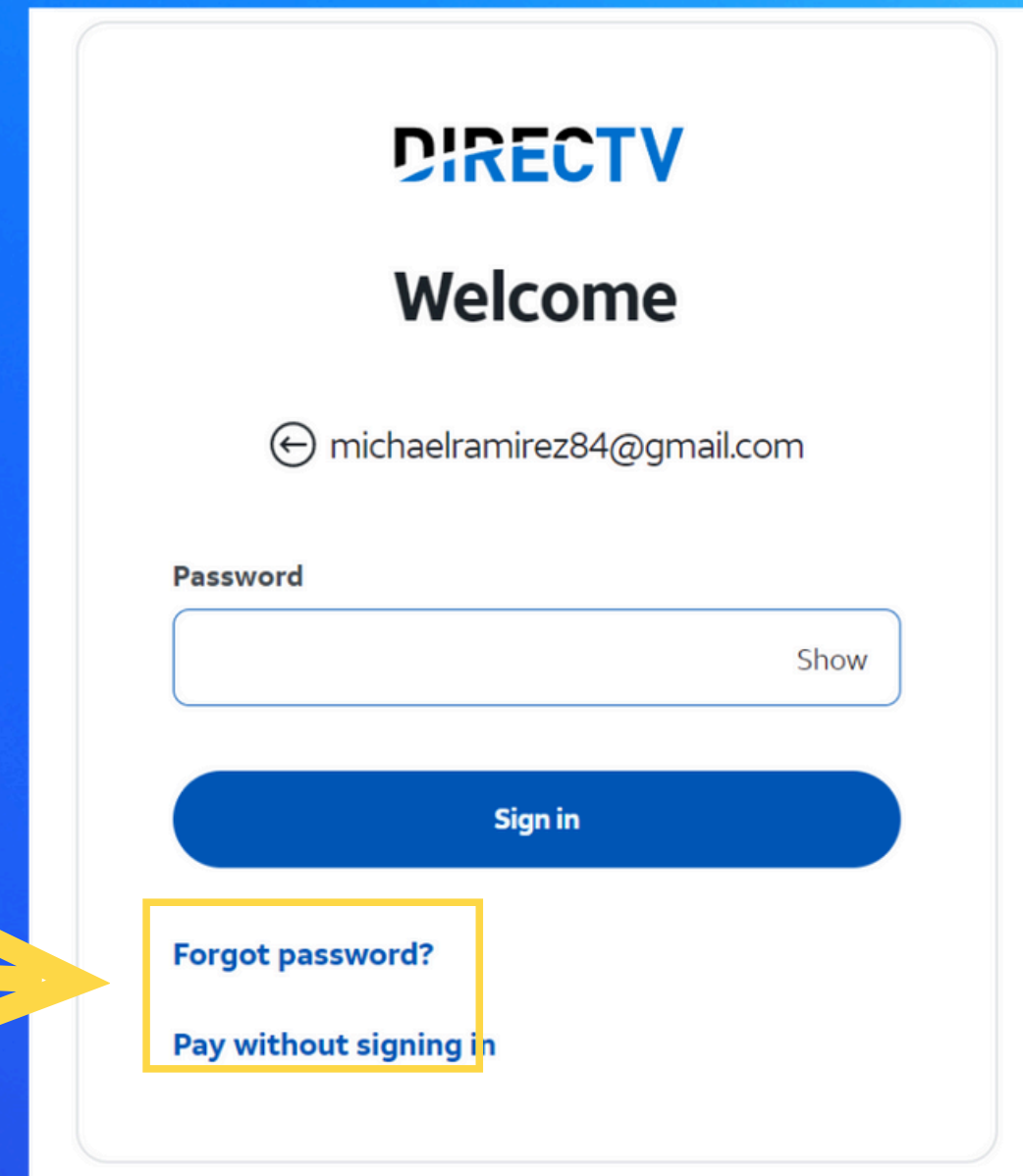
\* Can be completed on any smart device or laptop/computer



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## Step Two:

Make sure your username is typed correctly and click on 'Forgot Password'.



The image shows a screenshot of the DIRECTV login interface. At the top is the DIRECTV logo. Below it is the word 'Welcome'. Underneath is a back arrow icon followed by the email address 'michaelramirez84@gmail.com'. Below that is a 'Password' label and a password input field with a 'Show' button to its right. A large blue 'Sign in' button is positioned below the password field. At the bottom of the form, there are two links: 'Forgot password?' and 'Pay without signing in'. A yellow arrow points from the left towards the 'Forgot password?' link, which is highlighted with a yellow rectangular box.



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## Step Three:

DIRECTV will be sending you a one-time code that expires after 60 minutes. In this step you will choose where you want the code sent: phone number or email address.

If the phone number listed CANNOT receive text messages, please choose your email. Enter the verification code that was sent to your phone or email.

**How do you want to reset your password?**

We'll send a code to your selected contact method. It may take a few minutes to get to you.


☐ Send a code to \*\*\*.\*\*6.9393

☐ Send a code to M\*\*\*\*\*E@VMPPROPERTYPARTNERS.COM

**Enter your verification code**

We sent your code to \*\*\*.\*\*6.9393. Please enter it below and select next.

Heads up: Please keep this screen open or you may have to start over.



Resend 0:51 [Send another way](#)



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## Step Four:

Choose and enter a NEW password.

Please follow all password parameters; Minimum 8 characters, alpha-numeric, at least ONE capital letter, and at least ONE special character.

### Let's setup your password

[SHOW](#)[SHOW](#)[NEXT](#)[CANCEL](#)

### You're all set

Your new password has been confirmed. Please feel free to use it the next time you sign into your account or streaming service.

[GO TO ACCOUNT OVERVIEW](#)