



# Updating Your Password

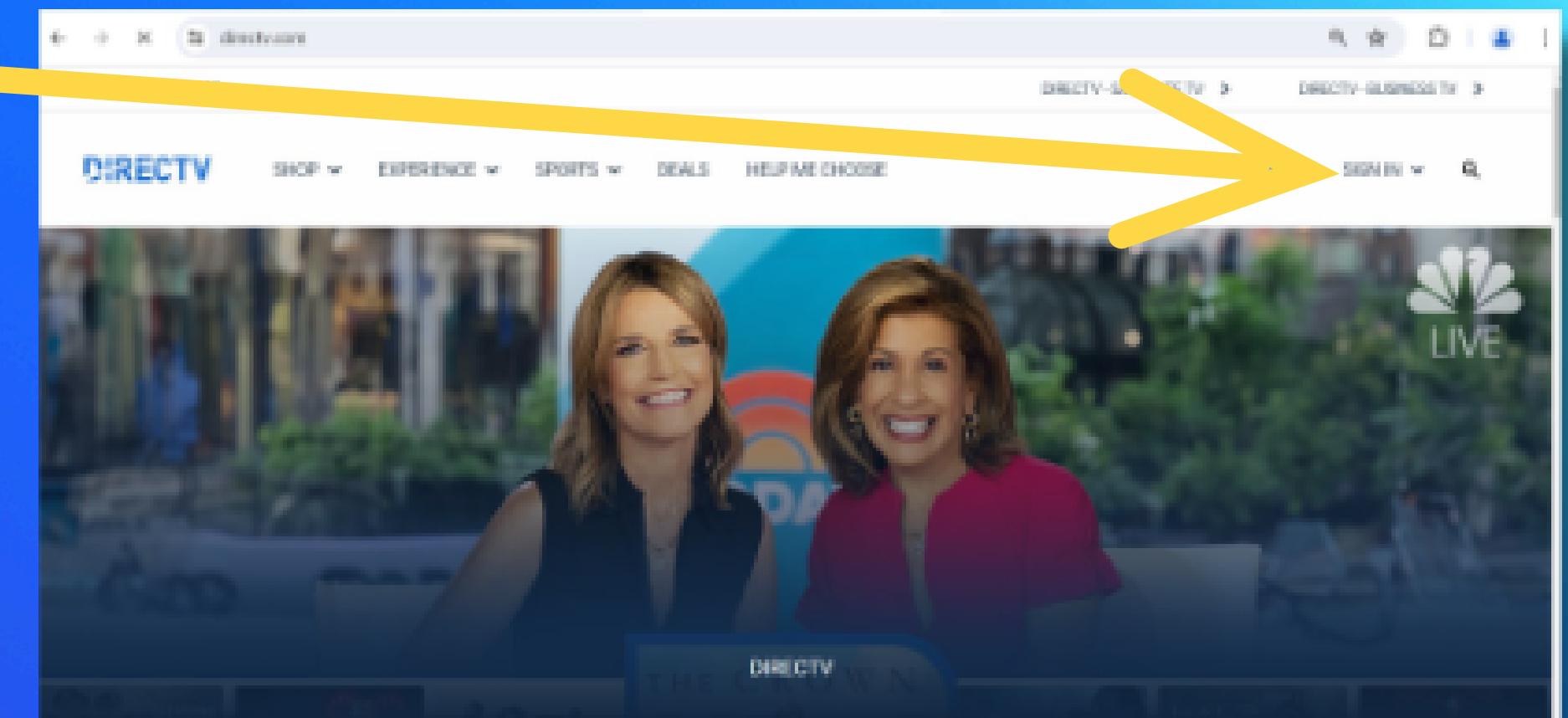
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## Step One:

Go to [directv.com](http://directv.com) and click on 'Sign In'.

Enter your username.

\*Username is the email entered when the account was first activated.

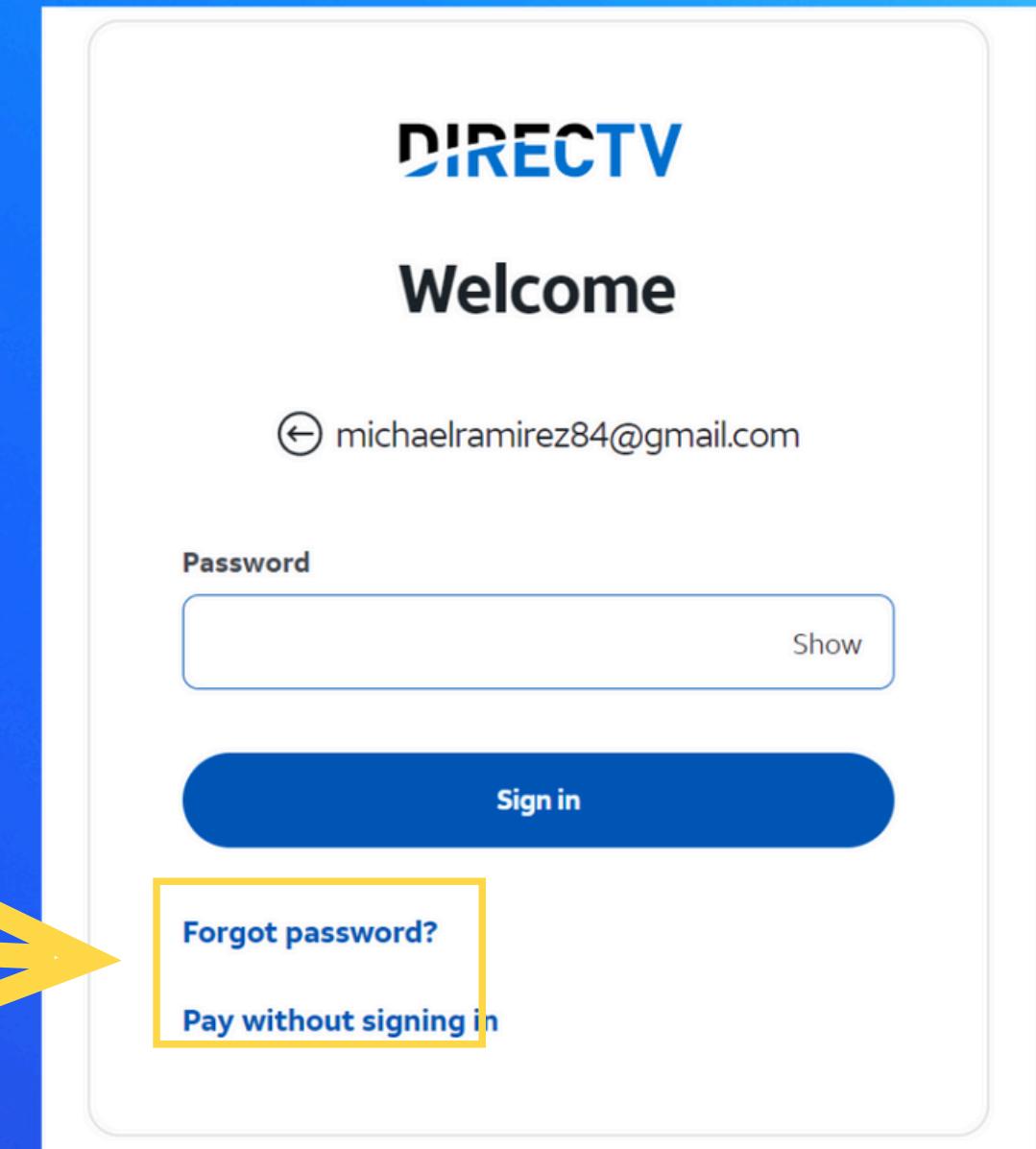


\* Can be completed on any smart device or laptop/computer

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## Step Two:

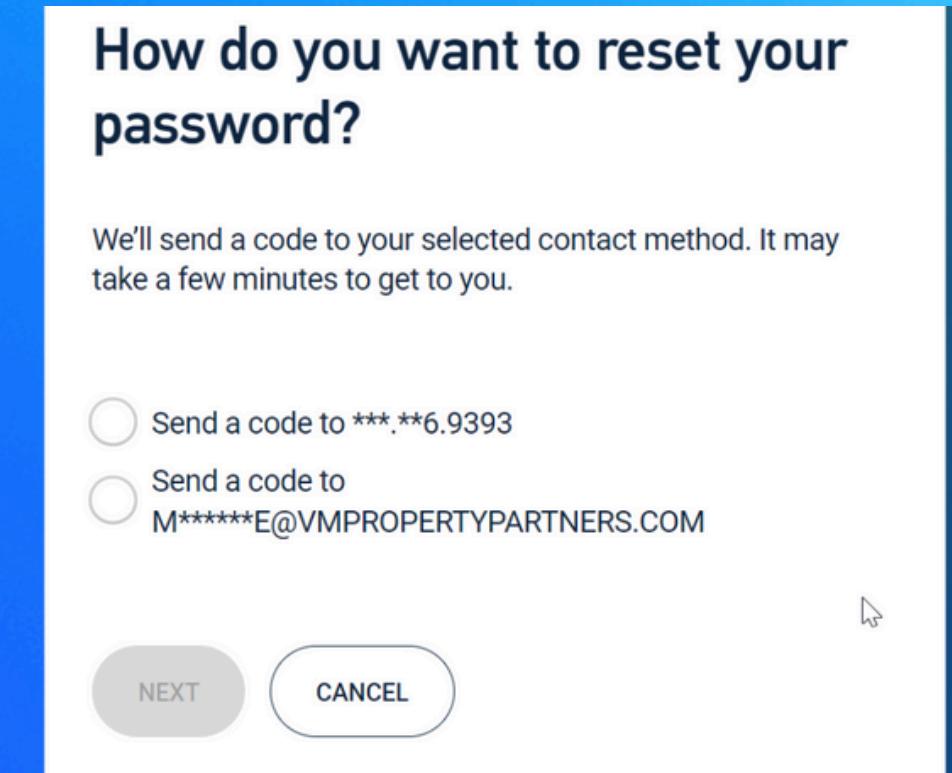
Make sure your username is typed correctly and click on 'Forgot Password'.



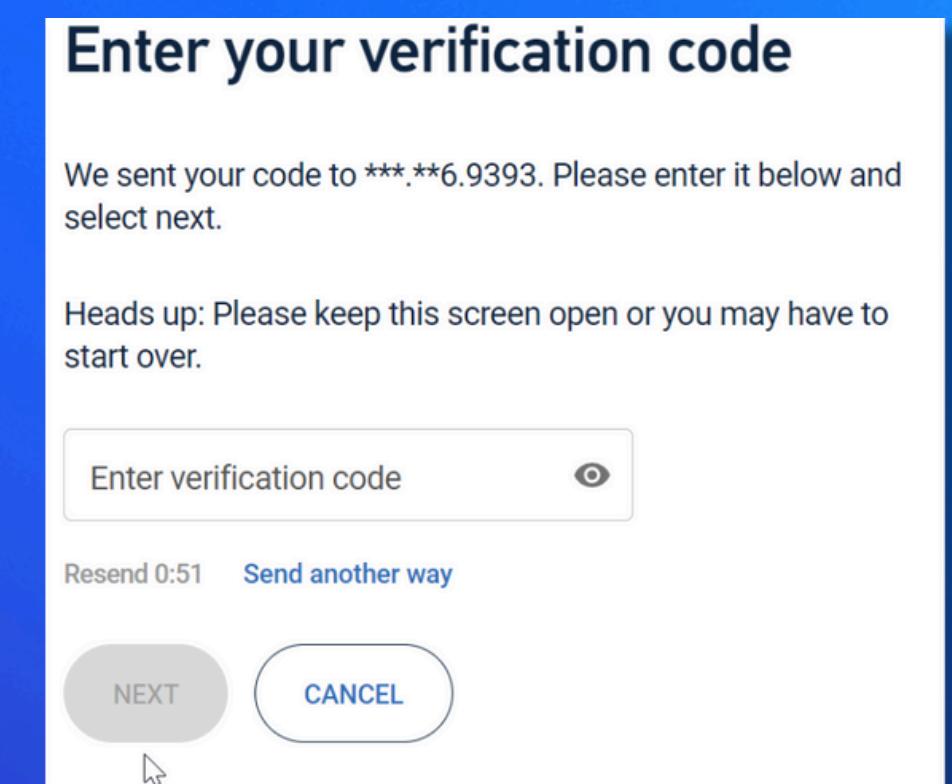
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## Step Three:

DIRECTV will be sending you a one-time code that expires after 60 minutes. In this step you will choose where you want the code sent: phone number or email address.



If the phone number listed CANNOT receive text messages, please choose your email. Enter the verification code that was sent to your phone or email.



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## Step Four:

Choose and enter a NEW password.

Please follow all password parameters; Minimum 8 characters, alpha-numeric, at least ONE capital letter, and at least ONE special character.

Let's setup your password

Password SHOW

Retype new password SHOW

NEXT CANCEL

