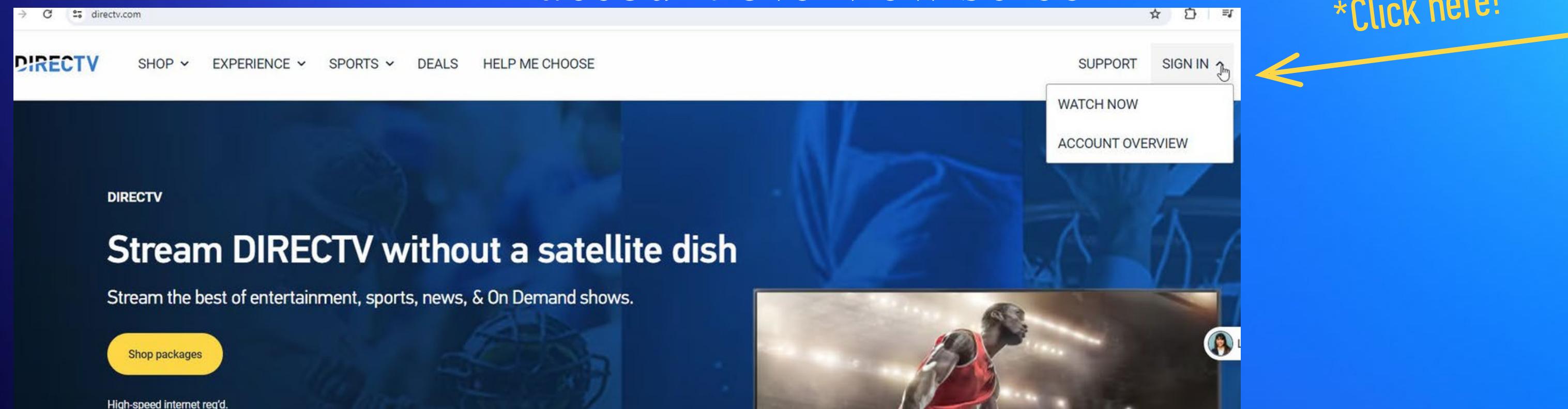




How to Upgrade your Bulk Service

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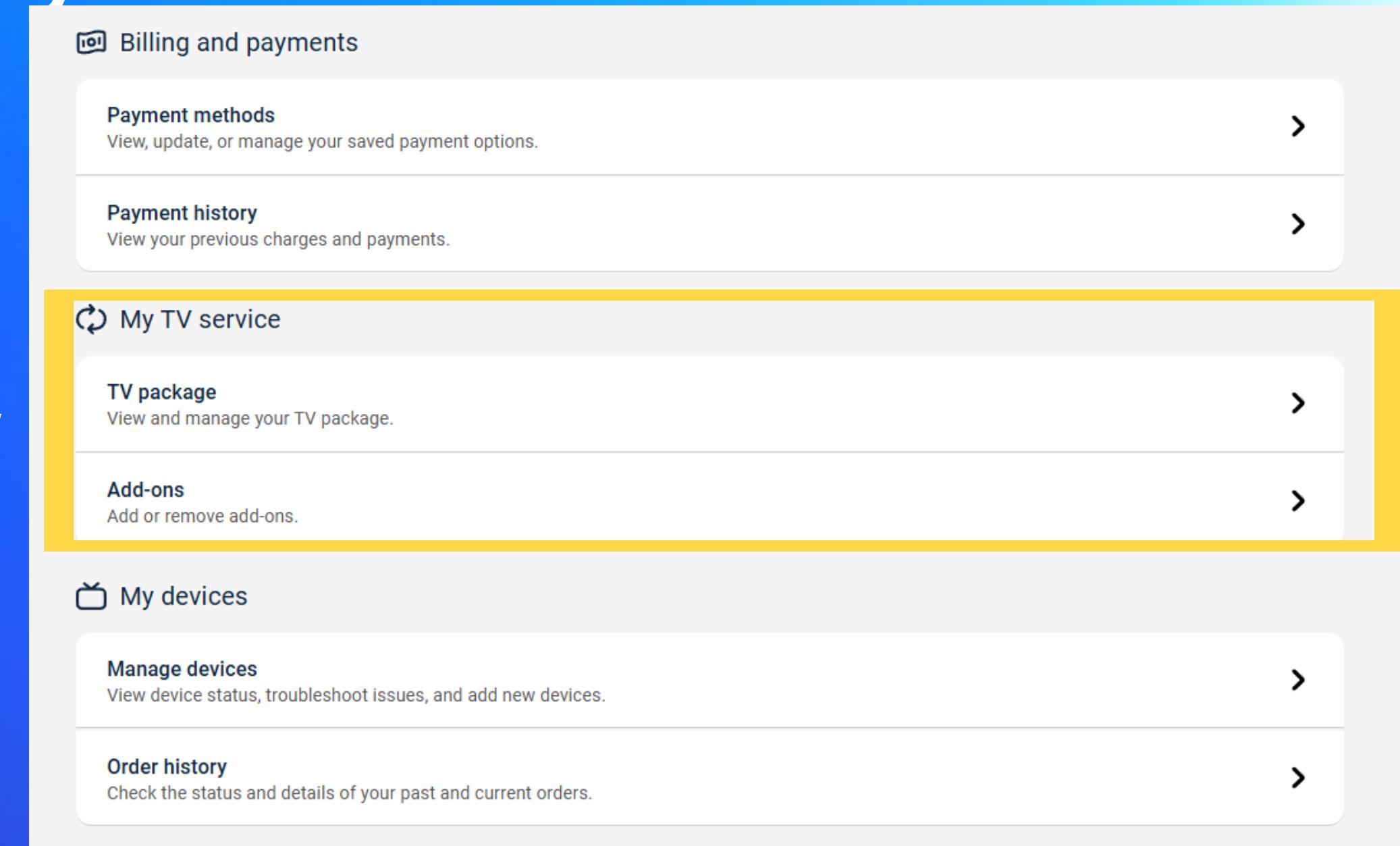
Step One: Visit directv.com to access and sign in to your account.
Log into your DIRECTV Stream account to access
account overview screen



How to Upgrade your Bulk Service

Step Two:

From the Account Overview screen, go to manage my package



*Prepare to have payment information ready

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Step Three:

Compare packages & pick
your upgrade option

The screenshot shows the user interface for selecting a package. At the top, there's a summary of the current package: "MY PACKAGE" (Entertainment, \$0/mo + tax & fees) and "MY ADD-ONS" (none, with a message: "You're missing out on the good stuff. Try an Add-on for some new entertainment." and a "Shop add-ons" button). Below this, the "Available packages" section is shown with three options: "Choice Upgrade" (\$32/mo + tax & fees), "Ultimate Upgrade" (\$48/mo + tax & fees), and "Premier Upgrade" (\$95/mo + tax & fees). Each package card lists its features and a "Switch" button. A small note at the bottom of the page states: "Data connection req'd. Recordings expire after 9 months. In a series recording, max 30 episodes stored with unlimited hours of cloud DVR and max 10 episodes stored with 20 hours of cloud DVR (oldest deleted first which may be in less than 9 months). Restr's apply".

Package	Cost	Includes
Choice Upgrade	\$32/mo + tax & fees	NFL RedZone, Outdoor Channel, MLB Strike Zone, Next Level Sports, regional sports networks, movies, Regional Sports Networks, national sports networks, music, and family programming.
Ultimate Upgrade	\$48/mo + tax & fees	NFL RedZone, Outdoor Channel, MLB Strike Zone, Next Level Sports, regional sports networks, SundanceTV, commercial-free movie channels, and STARZ ENCORE channels.
Premier Upgrade	\$95/mo + tax & fees	NFL RedZone, Outdoor Channel, MLB Strike Zone, Next Level Sports, regional sports networks, HBO, STARZ, SHOWTIME, CINEMAX, Hallmark Movies & Mysteries, HBO Max at no extra cost!

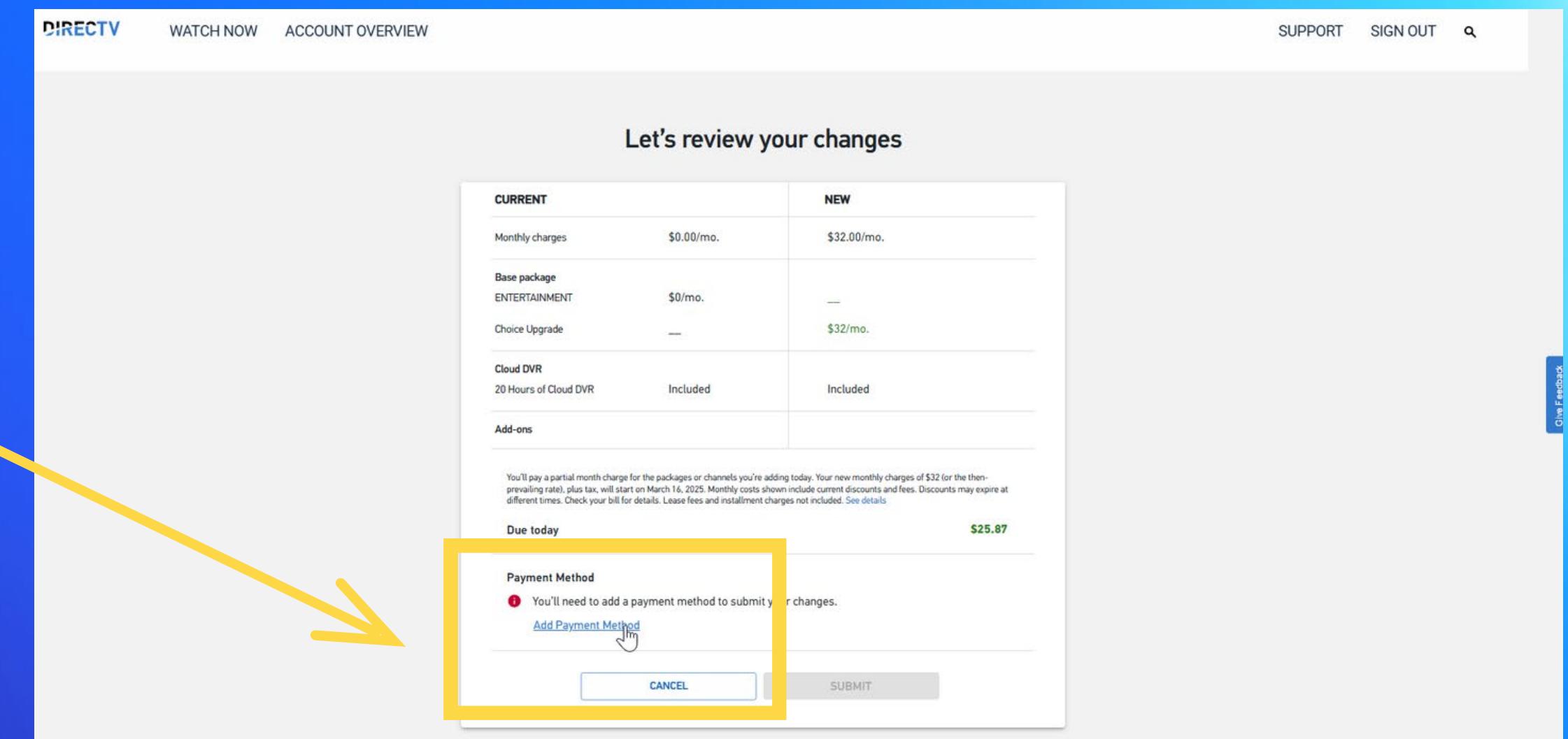
*Prepare to have payment information
ready

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Step Four:

You will need to add payment method



The screenshot shows the DIRECTV account overview page. At the top, there are links for 'WATCH NOW' and 'ACCOUNT OVERVIEW'. On the right, there are links for 'SUPPORT', 'SIGN OUT', and a search icon. The main content area is titled 'Let's review your changes' and displays a table comparing 'CURRENT' and 'NEW' service details. The table includes rows for Monthly charges, Base package (Entertainment), Choice Upgrade, and Cloud DVR. Below the table, a note states: 'You'll pay a partial month charge for the packages or channels you're adding today. Your new monthly charges of \$32 (or the then-prevailing rate), plus tax, will start on March 16, 2025. Monthly costs shown include current discounts and fees. Discounts may expire at different times. Check your bill for details. Lease fees and installment charges not included. See details'.

CURRENT

	CURRENT	NEW
Monthly charges	\$0.00/mo.	\$32.00/mo.
Base package	ENTERTAINMENT	\$0/mo.
Choice Upgrade	—	\$32/mo.
Cloud DVR	20 Hours of Cloud DVR	Included
Add-ons		

NEW

Due today **\$25.87**

Payment Method

ⓘ You'll need to add a payment method to submit your changes.

[Add Payment Method](#)

[CANCEL](#) [SUBMIT](#)

How to Upgrade your Bulk Service

Step Five:

Once you have entered your payment information & click update, your service & account will update

